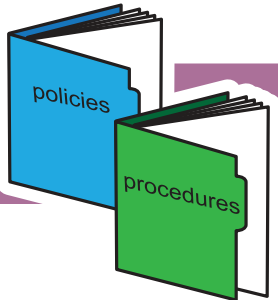


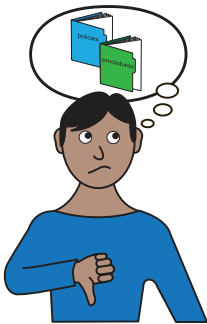


policies and procedures

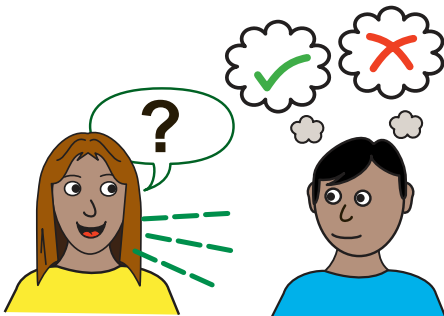


Our 'policies and procedures' are the rules about how we do things at Pyramid.

Following our policies and procedures helps to keep everybody safe.

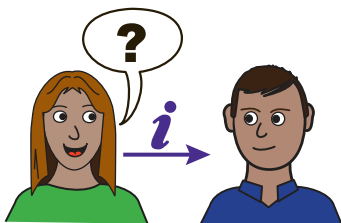


The policies and procedures also tell us what to do if something goes wrong.

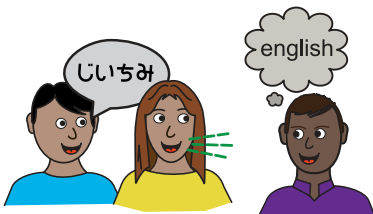


It is important that everybody at Pyramid can access and understand our policies and procedures.

The office team can help with this.



Please contact us if you would like support to read or understand this policy.



We can meet with you to talk about it. Or we can provide information in different format / language to suit your needs.



phone: **0113 234 6040**
text: **07531 215 999**
email: **info@pyramid.org.uk**



PYRAMID

Personal Safety and Security Statement

We want everyone to be, and to feel, safe at Pyramid.

This statement tells you where to find information about safety and security at Pyramid.

Personal Information

The **Data Protection Policy** and **Privacy Statement** explain how we process personal information and how we protect it.

Safeguarding

The **Safeguarding Vulnerable Adults** and **Safeguarding Children Protection Policies** explain how we define and recognise abuse; what we do to protect people from abuse in our groups and what to do if you believe someone at Pyramid is at risk of, or experiencing, abuse.

Health and Safety

The **Health and Safety Policy** explains how we keep our members and employees physically safe. The **Risk Assessment and Management Policy** explains how we think about and minimise risks.

Accountability

The **Complaints Procedure** (for members and volunteers), **Grievance Procedure** (for staff) and **Whistleblowing Policy** explain what to do if you believe Pyramid has failed in any aspect of its duty of care.